

Summer Camps at the Greensboro Children's Museum Policies

Camp Cancellation / Camp Transfers

- We understand that unexpected events and emergencies do occur. However, we also hope you understand our commitment to all of our campers and the preparation that goes into creating successful camp experiences. For this reason, we ask that cancellations or transfers be made by phone or email at least two weeks (fourteen days) prior to the first day of camp in order to receive a full refund less a \$15 processing fee. Cancellations or transfers made within the 14 day time frame will result in a refund of 50% of the original camp cost.
- No refund will be given for cancellations made on or after the first day of camp, for severe behavior, or if a camper is removed from the roster due to a falsification of the camper's birthdate during registration.
- All cancellations must be made through the Camp Coordinator by emailing summercamp@gcmuseum.com.

Medical Consent

The Greensboro Children's Museum, or its representative, reserves the right to seek appropriate medical attention for any camper who experiences an injury or illness while on its premises, including the right to authorize medical treatment in the absence of a parent/guardian. Every attempt to contact the parent/guardian will be made. The parent/guardian is financially responsible for all medical treatment.

Bug Spray/Sunscreen Release

The staff of the Greensboro Children's Museum may apply a DEET-free, plant-based bug spray product to campers when appropriate. Staff will also assist campers with a sunscreen reapplication reminder after lunch. GCM does not provide sunscreen to campers. It is highly recommended that each child brings their personal labeled sunscreen and bug spray. Please apply both sunscreen and bug spray prior to camp every day. If you do not wish for your child to use bug spray while at the Museum, please submit your request to summercamp@gcmuseum.com prior to camp commencing.

Photography and Video

We take photos and videos of camp participants to share with caregivers and for future use. If you do not wish your child to be photographed and/or do not release the image rights to The Greensboro Children's Museum, please submit your request to summercamp@gcmuseum.com prior to camp commencing.

Minimum Age Requirements

Summer Camp at GCM is designed to be both fun and educational! Our educators choose themes, skills, activities, and equipment for each camp that are geared toward the specified ages. For the safety and quality of experience of all campers, we require that your child has turned the minimum age of each camp prior to that camp's commencement. Exceptions will be made for children whose birthday falls within the camp week.

During registration, please double-check to make sure that you sign your child(ren) up for the appropriate age groups and birthdates are entered correctly. Falsifying/incomplete birthdates during the registration process will result in a cancellation without refund.

Bathroom Independence

Our 4-6 year old camps are designed to be fun, learning opportunities for kids who have turned four before the first day of camp and are bathroom independent.

Behavioral Guidance

At the Greensboro Children's Museum, we believe that as educators we have the responsibility to guide each child's learning experience and development while they are with us. This means that in every way possible, we choose to build connections with each individual child and open channels of communication that will help campers and camp staff build trust, stay safe, and include everyone in the fun.

Our instructors review all camp rules at the beginning of each camp week with our campers, to ensure a positive experience for all and a healthy camp community.

The Camp Rules are for Everyone:

- Be Respectful

We use equipment and tools for the purpose they are intended and return them to their place when we are finished. We respect one another by listening when another is speaking, following directions, and raising a quiet hand to share a thought or question.

- Be Safe

Whether we're mixing solutions in a chemistry camp, using knives in the kitchen, or simply playing with new friends; we are mindful of our safety and the safety of others while at the Museum.

- Be Positive

At the Museum, we like to try new things, make new friends and have fun. We encourage kids and staff to help each other make each week great!

- Be Kind

We choose kind words, a kind tone, and kind actions to make sure that everyone can join in, learn, and have fun.

Our Approach:

1. **Conversation, Understanding, and Redirection:** Through active listening and varied engagement strategies, we strive to create a positive camp experience for every camper to the best of our abilities and capacity. We respond to campers' needs and work on solutions that ensure that everyone is learning and practicing the camp rules.
2. **Removal from Specific Activity:** When conversation and redirection has been pursued and behaviors continue to disrupt the experience of the group, we may have the camper step away from the activity under the direction of a camp instructor until the camper is ready to rejoin the group.
3. **Communicating with Parents:** For behaviors that are persistent or severe, we may reach out to parents to dialogue about possible strategies.
4. **Removal from the Program:** When the actions of a camper place him/herself or another person at risk, and reasonable accommodations can not be attained to ensure safety, the Greensboro Children's Museum reserves the right to remove a camper from the program. In this unlikely event, the refund policy will apply as stated.

COVID-19 Policy

We are committed to providing a safe, fun, learning experience for all children through our camp program. Please know that we continue to monitor the impact of COVID-19 on our community and will follow CDC recommendations along with guidance from local health officials to prioritize the safety of children and staff. Here are the current measures we are taking.

- Camp staff and volunteers are required to maintain their COVID-19 vaccinations and boosters if eligible.
- Masks are not required at this time.
- Enhanced sanitation measures continue throughout the Museum.
- Staff and campers are asked not to enter the building if exhibiting COVID symptoms regardless of vaccination status. Should your child experience symptoms during the camp week, or you have a suspected positive case in your home, please notify the camp coordinator regarding next steps.
- Full refunds will be given for families who have an active COVID-19 infection in their household or for campers who become symptomatic and are awaiting test results. Please refer to [CDC guidelines](#) for more information.

Please note that the Museum reserves the right to update its health policies at any time. Refunds requested as a result of a change to our health practices will follow the general refund policy.



Commitment to Inclusion

At the Greensboro Children's Museum, it is our mission to serve all children and families. While we work hard to ensure that every child has the opportunity to have an amazing experience at the Museum, we understand that our summer camp program may or may not be the right fit for your family. If you would like more information about day camp at GCM, please don't hesitate to reach out to us at summercamp@gcmuseum.com or 336.574.2898 ext. 302.